

MOPANI

Objective of the Training

The objective of the training is to:

- 1. Inform all contractors providing services to Mopani Copper Mines PLC (MCM) of the new Contractor Report system that is used in invoice processing
- 2. Demonstrate how the new claim procedure will work using the supplier portal
- 3. Reconfirm the contractor's responsibilities when claiming for work completed either progressive or completed work.



Modernization of the Contractor Report Processing

Current challenges with the manual process includes:

- > Delays in processing contractor reports which further delays payments for provided services
- Lost or misplaced documents
- No traceability of manual documents through the approval process

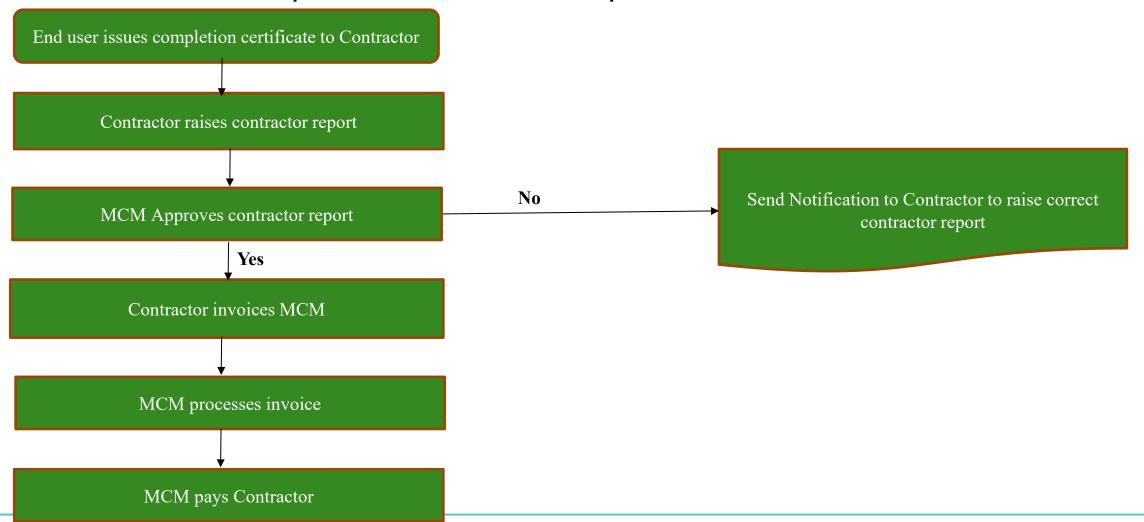
The new online contractor claim system will provide:

- 1. All documentation required to support the claim in one place
- 2. Traceability of each claim within the MCM system
- 3. Efficient invoice processing once the contractor's report is approved, the report will be lodged with Accounts Payable electronically
- 4. Email and on-Portal notification



Steps for processing service/contracts invoices

The below are the steps that will be used to process invoices for services/contracts:



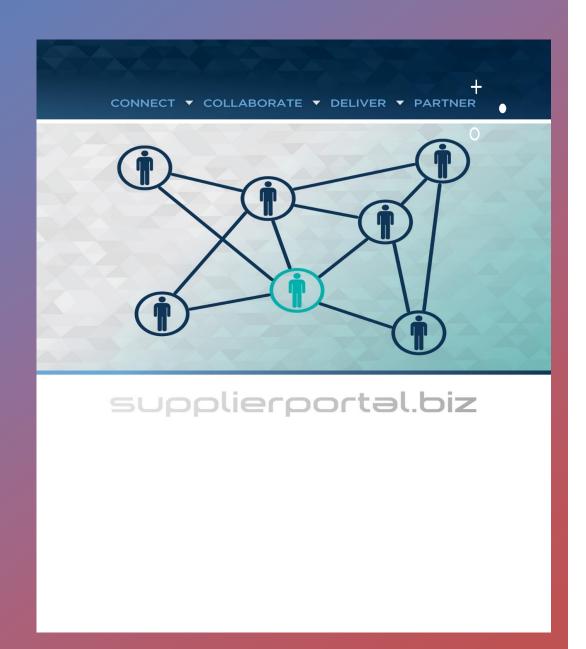


Requirements for processing a Contractor Report

Below are requirements before a contractor commences with initiating the contractor report via the contractor report system:

- Must have a valid service order or Contract with MCM
- Contractor should have performed services as per the service order or Contract with MCM
- ➤ Contractor should have all required supporting documents i.e. survey reports, stamped delivery notes for materials used while performing the services, time sheets for contractor employees etc.
- ➤ MCM end user must issue completion certificate to Contractor for services performed. To view a sample of the certificate, click on the following link: Certificate Sample

Contractors Report User Guide

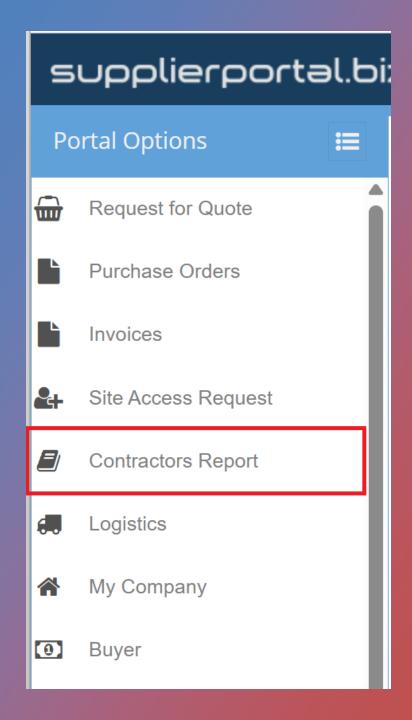


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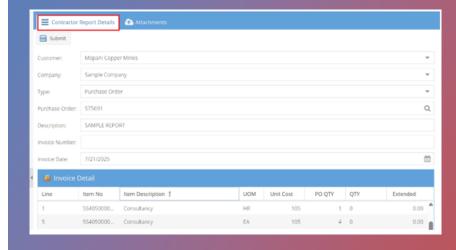
Purpose of this Guide

- This guide explains how to submit a Contractor's Report using www.supplierportal.biz.
- It is written for all vendors.



Step 1: Access the **Contractor's Report** Page

- Log into the portal.
- Click 'Contractor's
 Report' on the left-hand side menu.



Step 2: Fill in the **Report** Details

- Select your Customer,
 Company, and Type from the dropdowns.
- Use the finder icon to select a Purchase Order.
- Enter a description.
- Invoice Number to be blank
- Date to be inserted automatically final approval is done.
- - Enter **quantities** for the listed items.

Contractor Report Details Attachments File Name User Date Type Test.pdf 07/21/2025 COC

Step 3: **Attach**Supporting Documents

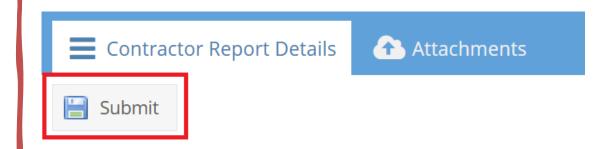




- Go to the **Attachments** tab.

Click 'Attach'
 to upload
 relevant
 documents.

Step 4:
Submit
the
Report



- - Click **'Submit**' to send the report.
- It will go through approval at Mopani Copper Mines.

Step 5: After Approval



- You will get a notification via email and on the portal that the contractor's report has been filed successfully.



- You may now invoice.



- Include the Contractor's Report number (e.g., CTRREP000035) for quicker processing.

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Other vendor related issues

A reminder to vendors on the below issues:

- ➤ All vendors to ensure that they perform the compliance exercise on the compliance portal. Deadline is 31st August 2025. This exercise will be done on an annual basis
- All vendors that need to change their details on the MCM Vendor master can do so using the following email address vendor.registration@mopani.com.zm or call +260 212 247110
- For supplier portal issues, use email suppliers@orbfusion.com
- For contractor report issues, use email vendor.registration@mopani.com.zm



THE END